



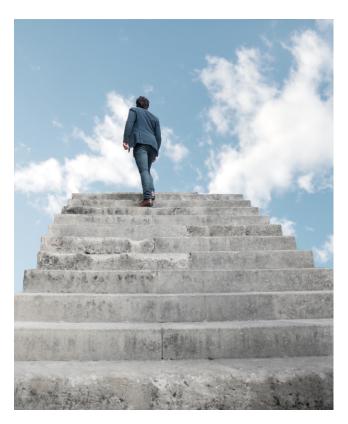
TOUCHING TOMORROW
THROUGH INNOVATION

# **Corporate Overview**

Turrion Infotech is a leading IT services and solutions company specializing in customized business solutions. Turrion helps clients plan, build and maintain their IT infrastructures. Turrion offers business solutions including Managed Services, Enterprise Security, Enterprise Storage and Infrastructure Optimization. Our solutions are designed to resolve business challenges and adapt to the dynamic business needs.

Our simple, cost effective and right sized solutions delivered through a process driven approach has benefited customers across Industry verticals. At Turrion, we go about our jobs with a passion for delivering results that exceed our customers' expectations for quality, service, innovation, and interaction. We pride ourselves on doing what's right and on putting our customers' interests first. IT & ITES, BFSI, Telecommunication, Media, Retail, Hospitality, FMCG,

# LEADING THE WAY TO SUCCESS...



# **Our Key Differentiators**

**Achieve Business Objectives:** Our approach towards each client is unique, aligned towards addressing their business challenges.

**Proven track record:** We have designed, implemented and managed Infrastructure for many global corporations and leading service providers.



**Skills:** Turrion Infotech has created an environment that enables employees to learn, unlearn and apply everyday. Our technical resources are involved in delivering projects onsite and offsite.

Best-of-breed Technologies: Turrion Infotech has partnered with the world's leading technology companies to provide the most advanced and flexible solutions.

### MISSION-CRITICAL SOLUTIONS

#### **Core Business Solutions**

We focus on the following four solution areas:

- Managed Services
- Security
- Platform & Storage
- ♠ Infrastructure Optimization

# **Managed Services**

With our support services, we help customers reduce costs and risk in IT support. These benefits are achieved with our in-depth skills, our adoption of Industry best practices and economies of scale.

To achieve maximum customer satisfaction, our services focus on "attention to details" in areas like Response Time, Resolution Time, Success Percentage and Effective Escalation.

# Our Managed Services offering includes the following:

- 1. On demand Resources
- 2. Proven technical support competencies
- 3. Knowledge Management
- 4. Rigorous Project and Program Management

#### **Support Options**

# **Level One Support**

Email & Telephonic

## Level Two Support [AMC]

Email ,Telephonic & On Site-On Call basis.

#### **Level Three Support**

- Onsite Support
- Active Directory and Messaging
- System and Network
- Storage

# METHODOLOGY TO DELIVER EXCELLENCE

# **Security**

Information is the lifeline of today's enterprises. Especially when it can drive transactions, facilitate idea exchanges and create unique competitive advantages for organizations worldwide. But if businesses do not protect, secure and manage their information smoothly and effectively, it can cripple them with disastrous results.

Regulatory and market requirements are further driving the need for security and compliance...

Our focus is to make security simple, cost-effective and practical, yet engrained in your process fabric. We offer a multi-layered approach to security, from risk profile assessment to implementation and operational services, via a security roadmap made for each customer. The approach towards Security Solutions covers a Four Phased cycle: Assess, Design, Implement and Manage.

#### Stage 1: Assess

- Identifying business critical systems
- Determining vulnerability
- Current state of protection

## Stage 3: Implement

- Implementing the information security controls
- Integrating security solution with existing environment

#### Stage 2: Design

- Designing complete security architecture
- Designing Security polices
- Defining Security controls S

#### Stage 3: Manage

- Managing the implemented security controls
- Continuously improving the security controls
- Regular checks for latest vulnerabilities Our security management service encompasses all touch points of an enterprise including: Firewalls IDS/IPS End point Security including Anti Virus



# Platform & Storage

Data availability is a key concern for customers, where data is a business backbone. We help customers manage their growing volumes of data during its entire lifecycle from creation to archival to deletion. We combine the best-of-breed products along with our services to deliver high-value, low-risk storage management. Our aim is to help enterprises maximize the value of their information assets and protect it from loss or any other threat, without compromising on compliance or service levels.

## Our holistic solutions approach encompasses the following steps:

- 1. Assessment / Consulting / Business Continuity Planning.
- 2. Designing Platform and Storage Architecture
- 3. Implementation and Integration of the Solution.
- 4. Manage Server Farm and Storage Infrastructure.

Our expertise in Enterprise Storage & Medium Business Storage solutions is backed by a range of solutions from leading storage technology providers.

## Our services include the following:

- Server Consolidation and Virtualization
- Backup and Restore
- Replication and High Availability
- ♠ Compliance e-mail and file Archival
- SAN and NAS solutions
- Storage Virtualization



Building Stronger
Walls Of Technology

# ADDING VALUE IN EVERY BIT

# **Infrastructure Optimization**

In our endeavor to help enterprises derive maximum benefit from their existing IT infrastructure investments and resources, we have developed a focused practice on Infrastructure Optimization.

As part of this offering, we provide a combination of consulting and solutions to address the critical IT resources including Network Management, Desktop-Server Management and Helpdesk etc.

Our consulting approach helps in prioritizing current IT Infrastructure issues which is followed by design and implementation of customized solutions focused towards proactive resource management, optimal current utilization and better planning for future investments. Our non-disruptive methodology is aimed at improving end-user productivity as well as IT infrastructure availability... to maximize its contribution to business execution



# Our Services include the following:

CONSULTING



NETWORK AND SECURITY AUDIT



DESKTOP-SERVER MANAGEMENT



NETWORK AND SECURITY MANAGEMENT



HELP DESK



RESOURCE/ CAPACITY PLANNING/ AUDIT



APPLICATION MANAGMENT





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